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Detailed Package Description

WordPress – Business Custom Starter Package

RightStart Websites is a division of SonicSpider LLC. This work description from SonicSpider LLC is bound by the *General Terms of Service Agreement* as posted on SonicSpider's web site (<http://www.esonicspider.com>) and the "RightStart Terms of Service" published with this description. Both documents may be modified without notice.

(Pre-paid packages for extra technical consulting and programming are available online through the SonicWebTech Program, www.sonicwebtech.com)

Package Description:

The Business Custom Starter package is designed to provide a full service website installation package. Theme customization allowances along with additional support of 3 hours of expert help in any of several areas: Plugin configuration, Technical, Design, Graphics, or Setup. If you need hosting that can also be provided starting at \$6/month and you will get the one month free (13 months for 12 months).

Any additional services needed beyond the services listed below will require the purchase of an additional service package.

Core Features:

- Basic WordPress software installation and set up at any hosting service of your choice.**
- Membership - Sonic Development and Resource Center – Project management and ongoing resources.
- Core WordPress Management tools installed – Backup and Basic Security
- Up to one hour of training, theme consultation*** or installation/configuration assistance.
- Up to one hour of technical or graphic design assistance.
- First month hosting free if you use Sonic Hosting services .
 - Domain names and email accounts are purchased separately at www.sonicspiderdomains.com
- Payment Plans available for Sonic Hosting customers.

Additional Features

- Two hours - Install and configure your choice of SEO, Social Media, Gallery, or Video Plugins.
- Three hours - Theme customization, Design or Graphical work.

Service Deliverables:

- Documentation that covers required URLs, and login settings
- Ongoing Technical support through the Dev Center
- Dev Center for online guides, training and ebooks to support and assist you in building your website.

***There may be additional costs when hosting at some hosting providers as they may not provide expected services and features required for your website. It will be expected but not limited by: that you have access to your hosting provider's Database tools along with either a File Manager or FTP. Anytime spent assisting in getting this setup or dealing with your hosting providers system is extra.*

****Training and consultation can be provided via phone and mutually arranged by appointment. There are some limitations on time and scheduling. Some issues can be better resolved via the discussion in the Dev Center.*

Total Pre-Paid Cost: \$706.00